

**J.T.S.S.P.M**  
**SHRI SHIV CHHATRAPATI COLLEGE, JUNNAR**  
**(Arts, Commerce and Science)**

**Ta- Junnar Dist- Pune PIN- 410 502**

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**STUDENT SATISFACTION SURVEY (SSS)**  
**REPORT**

J.T.S.S.P.M, Shri Shiv Chhatrapati College is one of the Premier Institutes in Western Maharashtra Region. The J.T.S.S.P.M., Shri Shiv Chhatrapati College is the Institute which got embedded with the inherently closed-loop system corrects itself through the feedbacks/surveys on a continuous basis. Students Satisfaction Survey (SSS) is one of the handy tools to improve these lacunas. This survey includes majorly the questionnaire recommended by NAAC. Apart from the Teaching-Learning and Evaluation aspects, the survey has included the Institution Infrastructural and welfare aspects too. The Student Satisfaction Survey was conducted as per the guidelines given by NAAC.

This Survey accesses the student satisfaction on designed Curriculum, Teaching-Learning Process and Infrastructural Facilities provided by Institution to them. We have distributed 250 questionnaires to the students to fill and give some suggestions for the overall development of the college. There were 20 questions in the questionnaire. Students have their opinions and suggested some suggestions on the basic questions.

According to the survey, most of the students are satisfied with the syllabus covered by teachers. The students' opinion about teacher's preparation for the conducting class is Satisfactorily and most of the students agreed that teachers are prepared before coming into the class. Teachers communicate in proper or well manners. Students are agreed that teachers' approach to teaching and to students is excellent. They are positive about the Internal evaluation process. Internal Evaluation Process is conducted as per guidelines given by the Savitribai Phule Pune University. Most of the Students Opined that the performance of the Students is discussed after the Assignment and Internal Evaluation. Most of the students are of the opinion that the institution takes an active interest in promoting internship, student exchange programme, field visit etc. for students regularly. Students are strongly agreed and opined that institution takes effort to engage them in the mentoring, review and continuous quality improvement of the teaching-learning process. Most of the students are agreed that the teaching and mentoring process in the institution is helping them for their cognitive, social and emotional growth. Students are agreed that the institution provides multiple opportunities for them to learn and grow. They are agreed that every time teachers inform them about

expected competencies, course outcomes and programme outcomes. Most of the Students are agreed upon the teachers' ability to identify the Students' Strength, Weakness, Opportunities, Competencies (SWOC Analysis) and their help to enhance students' skills in the field of the education. Most of the Students are agreed that efforts are made by Institute/Teachers to inculcate soft skills, life skills and employability skill to make them ready to face the global challenges. Most of the Students are agreed upon teachers' use of Information and Communication Technology tools such as DLP, Multimedia, Online Communication Software and Modes etc. while conducting the Teaching-Learning Process. Overall, most of them are satisfied with the facilities provided by the Institution such as better Infrastructure facilities, Teaching Learning facilities, Career Counseling, and Other Students Oriented Facilities

### **STUDENTS SATISFACTION SURVEY AND ACTION TAKEN**

<b>No. of Questionnaires Collected</b>	<b>Major Suggestions Suggested by Students</b>	<b>Action Taken</b>
250	1. Internet and Wi-Fi Facility should be provided	Wi-Fi and Internet Facility is installed in the campus
	2. Extra- curricular books and Competitive Exams books should be Purchased	Numbers of books for Extra Curricular and Competitive Exams books a purchased
	3. Quick Xerox facility should be available in College Campus.	Purchased one Xerox Copier for student.
	4. Indoor Hall should be well equipped with Gymnasium	Purchased more Gymnasium tools and accessories
	5. Notice Board should be Digitalized	Installed Digital Notice Board
	6. Smart Class Room Should be Provided	3 Smart Class are avail to the Students.
	7. Provision of purified drinking water.	Installed Water Purified
	8. Clean and Healthy Washrooms should maintain in the College campus.	Maintaining the washroom Cleanness as per the Students Suggestions.