

J.T.S.S.P.M
SHRI SHIV CHHATRAPATI COLLEGE, JUNNAR
(Arts, Commerce and Science)

Ta- Junnar Dist- Pune PIN- 410 502

STUDENT SATISFACTION SURVEY (SSS)
REPORT-2019-20

J.T.S.S.P.M, Shri Shiv Chhatrapati College one of the Premier Institute in Western Maharashtra Region. The J.T.S.S.P.M., Shri Shiv Chhatrapati College is the Institute which got embedded with the inherent closed loop system corrects itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one of the handy tool to improve these lacunas. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the Institution Infrastructural and welfare aspects too. The Student Satisfaction Survey was conducted as per the guidelines given by NAAC.

This Survey access the student satisfaction on designed Curriculum, Teaching Learning Process and Infrastructural Facilities provided by Institution to them. We have circulated questionnaires to the students to fill through Google Form and give some suggestion for overall development of the college. There were 20 questions in the questionnaire. Students have opinioned and had suggested some suggestions on the basis question.

According to the survey most of the students are satisfied with the syllabus covered by teachers in the Covid-19 Pandemic Situation. As far as students opinion about teacher's preparation for the conducting class is Satisfactorily and most of students agreed that teachers are prepared before coming in the class. Teachers are communicated in proper or well manners through Online Mode. Students are agreed that teachers approach to teaching is excellent towards the students in the Pandemic Situation. They are positive about the Internal evaluation process. Internal Evaluation Process is conducted as per guideline given by the Savitribai Phule Pune Universtiy. Most of the Students Opinions that the performance of the Students is discussed after the Assignment and Internal Evaluation. Students are strongly agreed and opinioned that institution makes effort to engage them in the mentoring, review and continuous quality improvement of teaching learning process. Most of the students are agreed that the teaching and mentoring process in institution is helping them for their cognitive, social and emotional growth. Students are agreed that the institution provides multiple opportunities for them to learn and grow. They are agreed that, every time teachers inform them about

expected competencies, course outcomes and programme outcomes. Most of the Students are agreed upon the teacher identify the Students Strength, Weakness, Opportunities, Competencies (SWOC Analysis) and helping them to enhanced their skills in the field of the education. Most of Students are agreed with efforts are made by Institute/Teachers to inculcate soft skills, life skills and employability skill to make you ready to face the global challenges. Most of the Students are agreed upon teachers are using Information and Communication Technology tools as DLP, Multimedia, Online Communication Software and Modes etc while conducting the Teaching Learning Process. Over all Most of them are satisfied with the facilities provided by the Institution that is better Infrastructure facilities, Teaching Learning facilities, Career Counseling, and Other Students Oriented Facilities

STUDENTS SATISFACTION SURVEY AND ACTION TAKEN

No. of Questionnaires Collected	Major Suggestions Suggested by Students	Action Taken
550	1. Due to Covid-19 Pandemic students advised to create helpdesk and communication system.	As per the advised more helpdesk has been created and communication facilities has been increased
	2. Students advised to increased sanitization and safety measure	As Per Suggestion Sanitization and Safety measure has been taken to take care of Students.
	3. Internet and Wi-Fi Facility should be Provided	Wi-Fi and Internet Facility is installed in the campus
	4. Extra- curricular books and Competitive Exams books should be Purchased	Numbers of books for Extra Curricular and Competitive Exams books a purchased
	5. Notice Board should be Digitalized	Installed Digital Notice Board
	6. Smart Class Room Should be Provided	3 Smart Class are avail to the Students.
	7. Provision of purified drinking water.	Installed Water Purified
	8. Clean and Healthy Washrooms should maintained in the College campus.	Maintaining the washroom Cleanness as per the Students Suggestions.