

J.T.S.S.P.M
SHRI SHIV CHHATRAPATI COLLEGE, JUNNAR
(Arts, Commerce and Science)
Tal- Junnar Dist- Pune PIN- 410 502

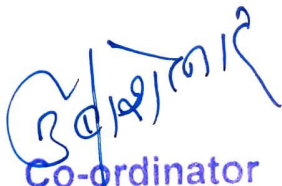
STUDENT SATISFACTION SURVEY (SSS)
REPORT-2020-21

J.T.S.S.P.M, Shri Shiv Chhatrapati College one of the Premier Institute in Western Maharashtra Region. The J.T.S.S.P.M., Shri Shiv Chhatrapati College is the Institute which got embedded with the inherent closed loop system corrects itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one of the handy tool to improve these lacunas. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the Institution Infrastructural and welfare aspects too. The Student Satisfaction Survey was conducted as per the guidelines given by NAAC.

This Survey access the student satisfaction on designed Curriculum, Teaching Learning Process and Infrastructural Facilities provided by Institution to them. We have circulated questionnaires to the students to fill through Google Form and give some suggestion for overall development of the college. There were 20 questions in the questionnaire. Students have opinioned and had suggested some suggestions on the basis question.

According to the survey 85% students are satisfied with the syllabus covered by teachers in the Covid- 19 Pandemic Situation. As far as students opinion about teacher's preparation for the conducting class is Satisfactorily and 80.7% students agreed that teachers are prepared before coming in the class. 76 % teachers are communicated in proper or well manners through Online Mode. 71.6% students are agreed that teachers approach to teaching is excellent towards the students in the Pandemic Situation. 82.1% students are positive about the Internal evaluation process. Internal Evaluation Process is conducted as per guideline given by the Savitribai Phule Pune University. 79.9% Students Opinions that the performance of the Students is discussed after the Assignment and Internal Evaluation. 68.9 % Students are strongly agreed and opinioned that institution makes effort to engage them in the mentoring, review and continuous quality improvement of teaching learning process.

77.7% students are agreed that the teaching and mentoring process in institution is helping them for their cognitive, social and emotional growth. 77.7% students are agreed that the institution provides multiple opportunities for them to learn and grow. 79.1% students are agreed that, every time teachers inform them about expected competencies, course outcomes and programme outcomes. 81.3% Students are agreed upon the teacher identify the Students Strength, Weakness, Opportunities, Competencies (SWOC Analysis) and helping them to enhanced their skills in the field of the education. 77.5% students are agreed with efforts are made by Institute/Teachers to inculcate soft skills, life skills and employability skill to make you ready to face the global challenges. 79% students are agreed upon teachers are using Information and Communication Technology tools as DLP, Multimedia, Online Communication Software and Modes etc while conducting the Teaching Learning Process. Over all 79% students are satisfied with the facilities provided by the Institution that is better Infrastructure facilities, Teaching Learning facilities, Career Counseling, and Other Students Oriented Facilities



Co-ordinator

Internal Quality Assurance Cell
Shri Shiv Chhatrapati College
Junnar (Pune)



Principal


Shri Shiv Chhatrapati College
Junnar (Pune)

STUDENTS SATISFACTION SURVEY AND ACTION TAKEN

No. of Questionnaires Collected	Major Suggestions Suggested by Students	Action Taken
4 1 0	1. Due to Covid-19 Pandemic students advised to create helpdesk and communication system.	As per the advised more helpdesk has been created and communication facilities has been increased
	2. Students advised to increase sanitization and safety measure	As Per Suggestion Sanitization and Safety measure has been taken to take care of Students.
	3. Internet and Wi-Fi Facility should be Provided	Wi-Fi and Internet Facility is installed in the campus
	4. Extra- curricular books and Competitive Exams books should be Purchased	Numbers of books for Extra Curricular and Competitive Exams books a purchased
	5. Notice Board should be Digitalized	Installed Digital Notice Board
	6. Smart Class Room Should be Provided	3 Smart Class are avail to the Students.
	7. Provision of purified drinking water and Parking facility	Installed Water Purified. Provided parking facility.
	8. Clean and Healthy Washrooms should maintained in the College campus.	Maintaining the washroom Cleanness as per the Students Suggestions.


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Student Satisfaction Survey 2020-21

410 responses

Name of the Student (Surname First Name Father Name)

409 responses

Chavale Abhishek Rajesh

Jadhav sharmila ashok

Pawar Mahesh Sunil

Khan Kashaf Azeem

Mali Saloni

Khutan vijay hema

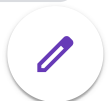
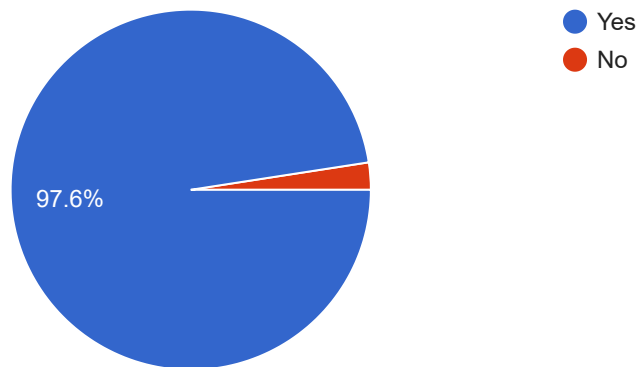
Bombale Shubham Dnyaneshwar

Borhade prerna vasant

Qazimohsinsaleem

A) Please confirm this is the first and only time you answer this survey. *

410 responses



B) Name of the Department :----- *

410 responses

Commerce

Science

Commerce

Chemistry

Arts

commerce

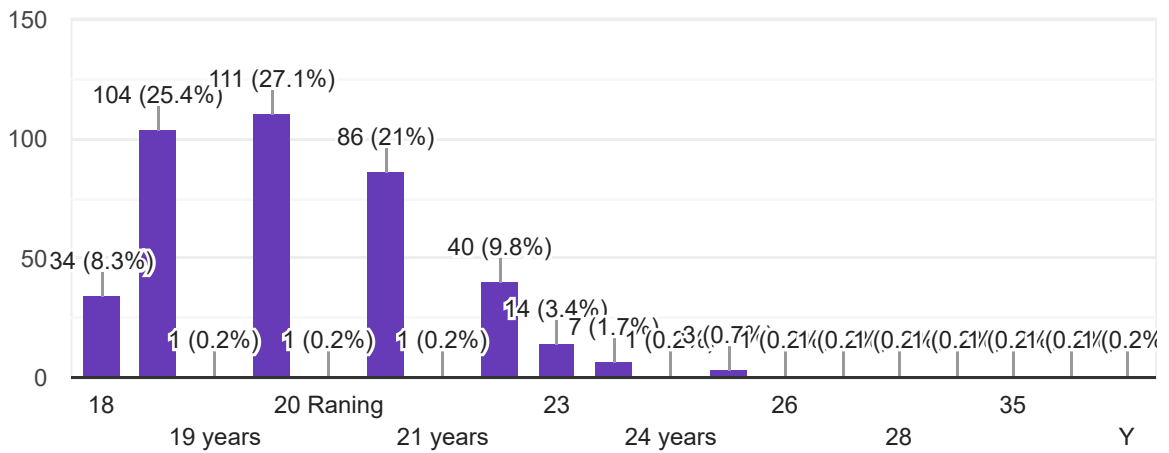
Commers

Fybcom

Geography

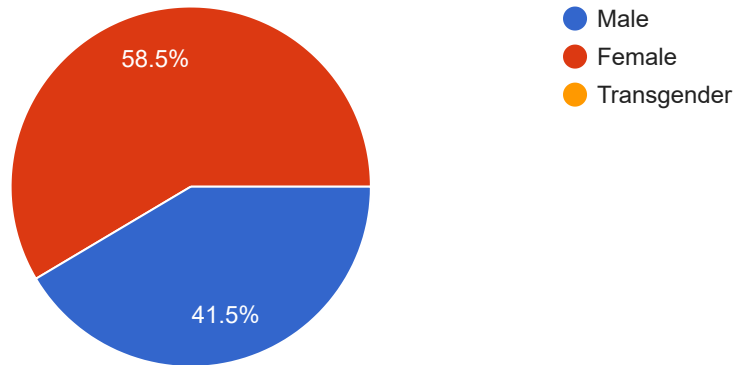
C) Age:----- *

410 responses



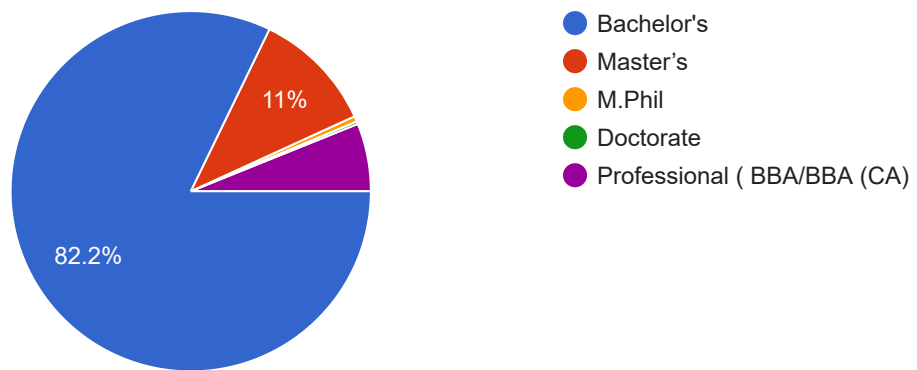
D) Gender: *

410 responses



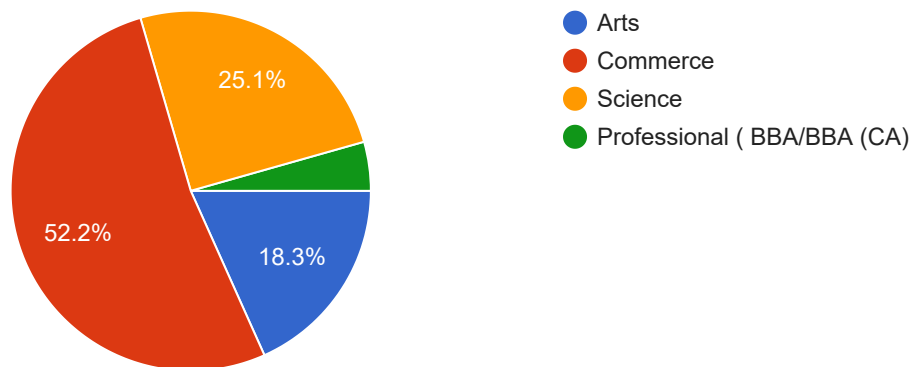
E)What degree program are you pursuing now? *

410 responses



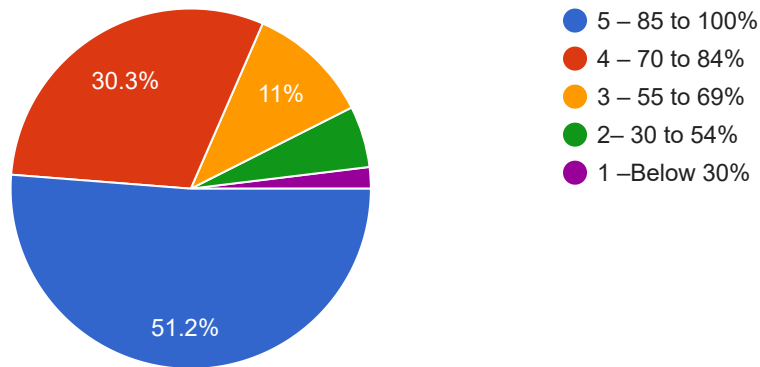
F)What subject area are you currently pursuing? *

410 responses



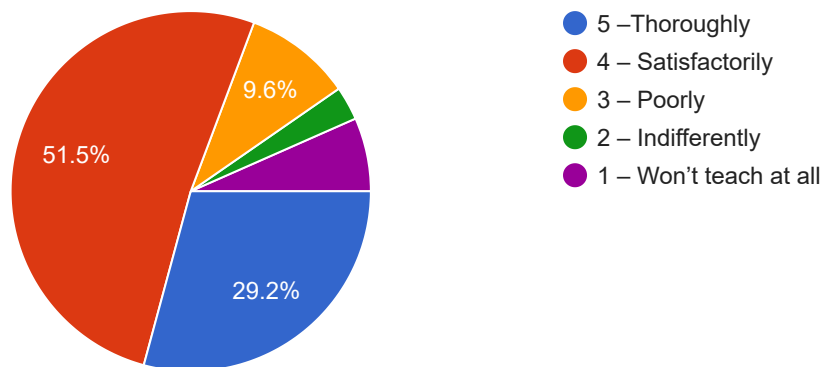
1. How much of the syllabus was covered in the class? *

363 responses



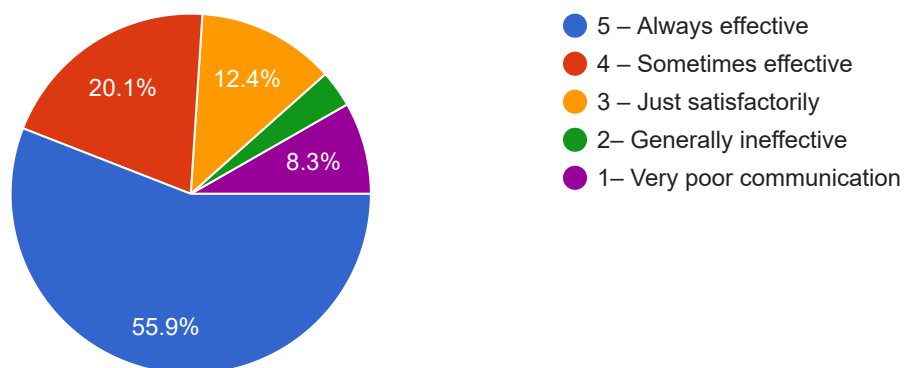
2. How well did the teachers prepare for the classes? *

363 responses



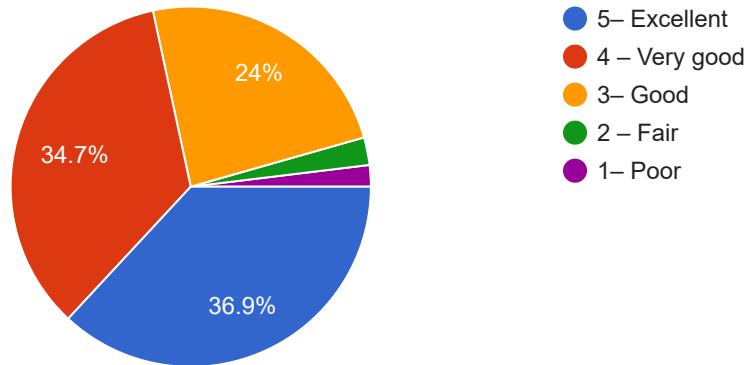
3. How well were the teachers able to communicate? *

363 responses



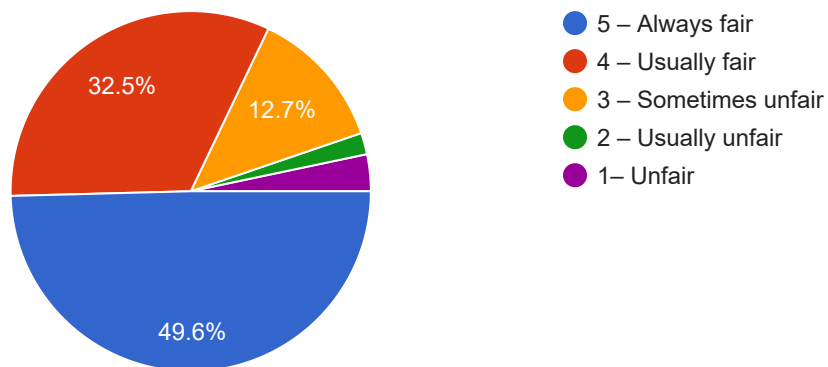
4. The teacher's approach to teaching can best be described as *

363 responses



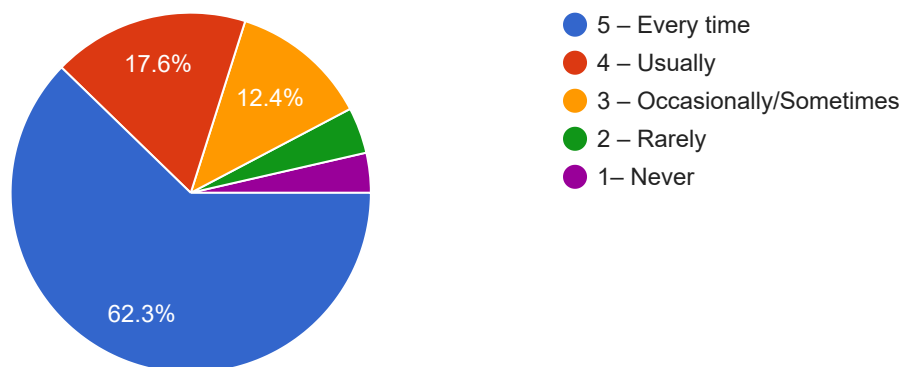
5) Fairness of the internal evaluation process by the teachers. *

363 responses



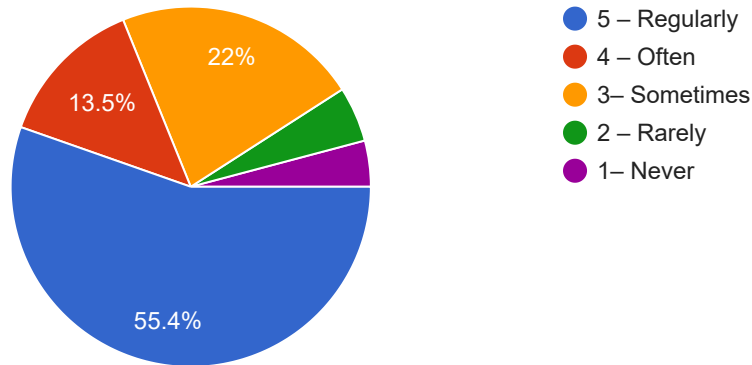
6. Was your performance in assignments discussed with you? *

363 responses



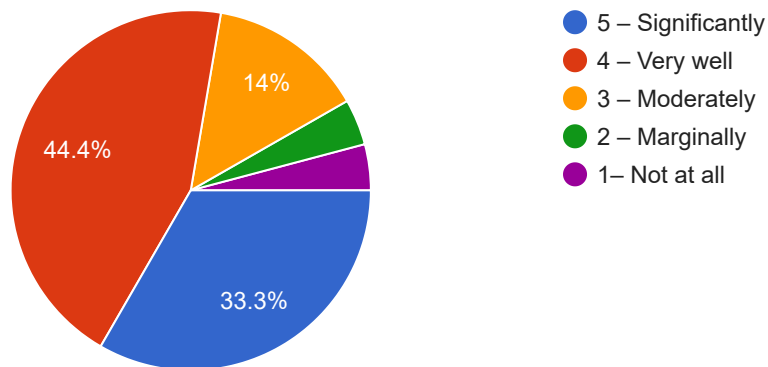
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

363 responses



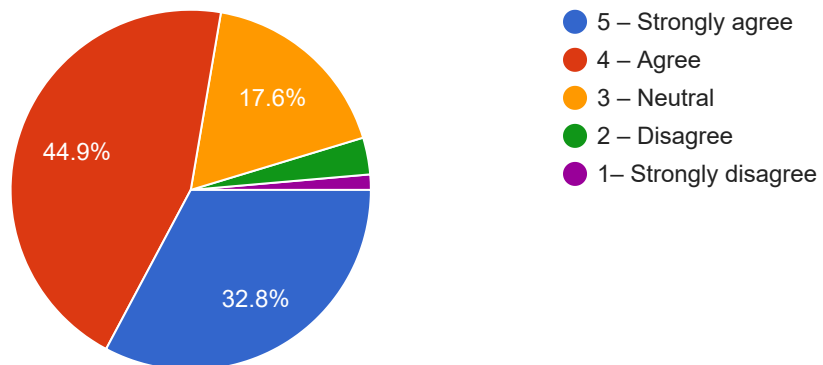
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

363 responses



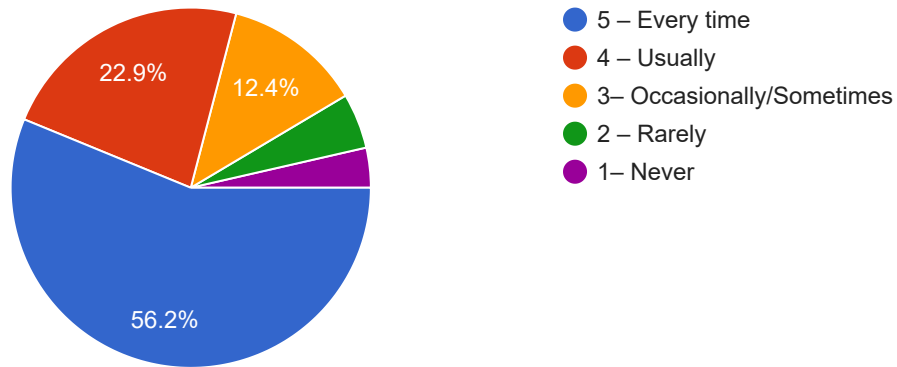
9. The institution provides multiple opportunities to learn and grow. *

363 responses



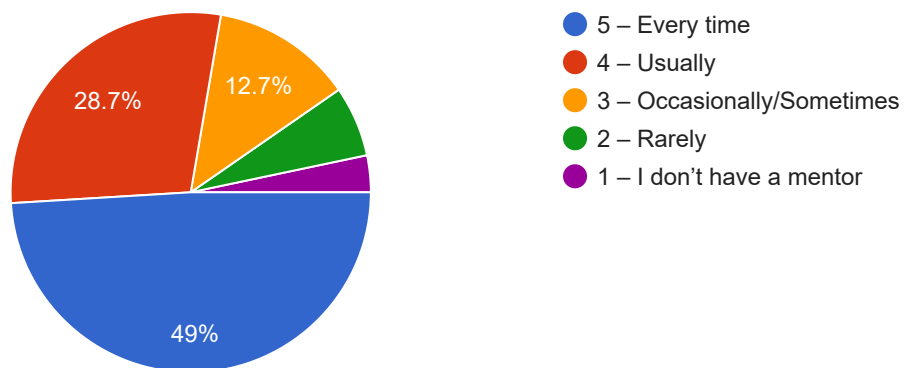
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

363 responses



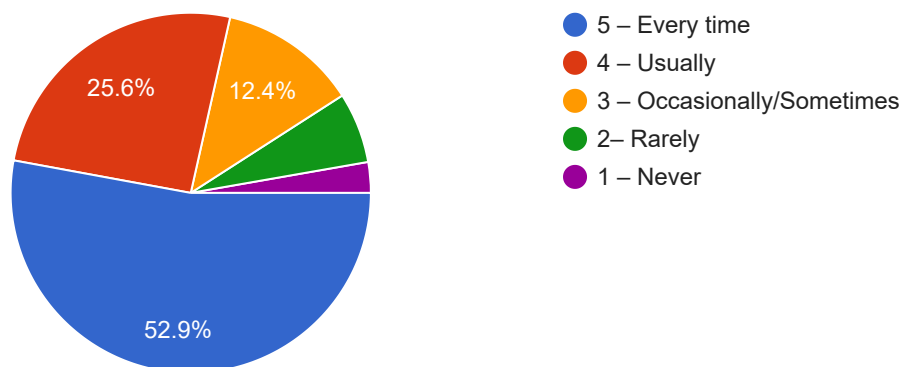
11. Your mentor does a necessary follow-up with an assigned task to you. *

363 responses



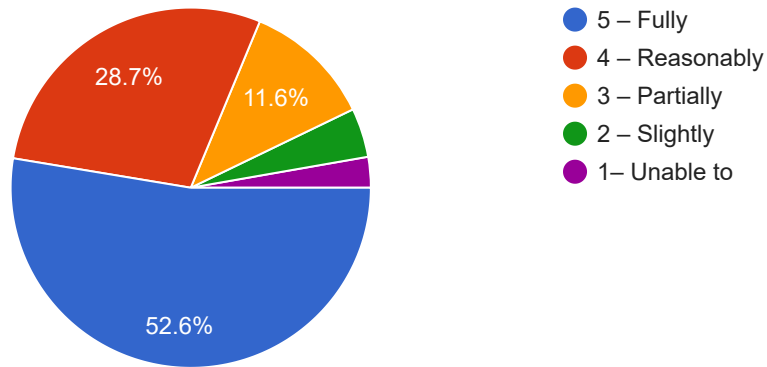
12. The teachers illustrate the concepts through examples and applications. *

363 responses



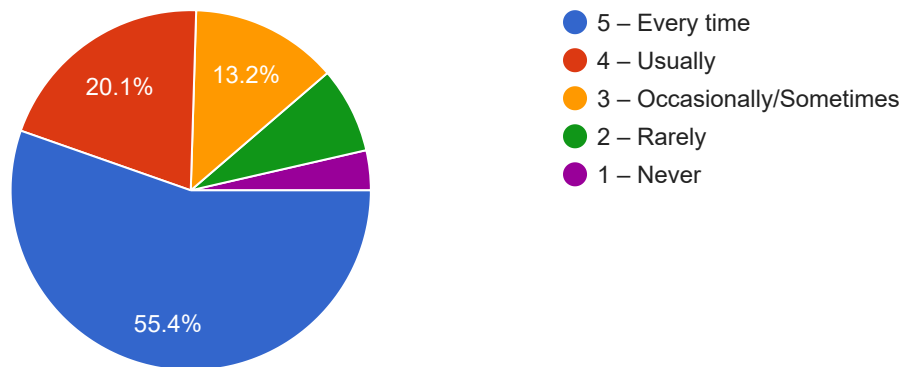
13. The teachers identify your strengths and encourage you with providing right level of challenges. *

363 responses



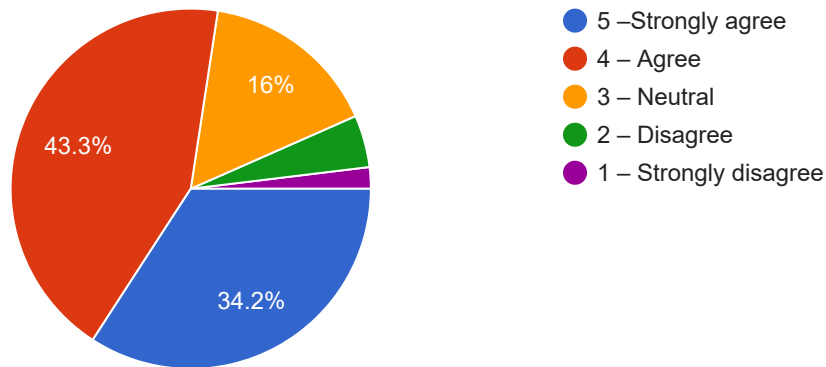
14. Teachers are able to identify your weaknesses and help you to overcome them. *

363 responses



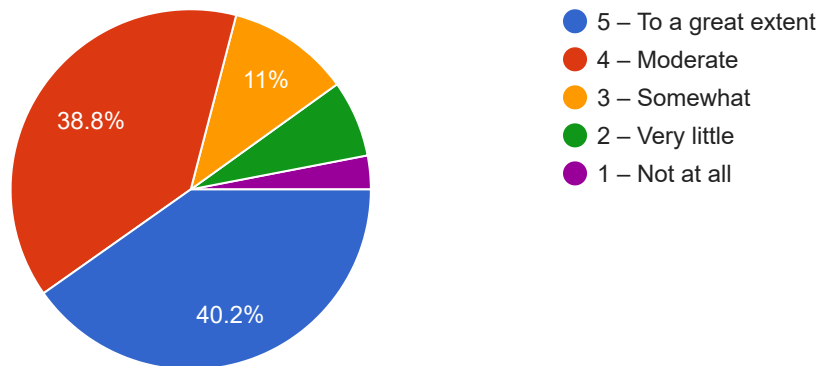
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

363 responses



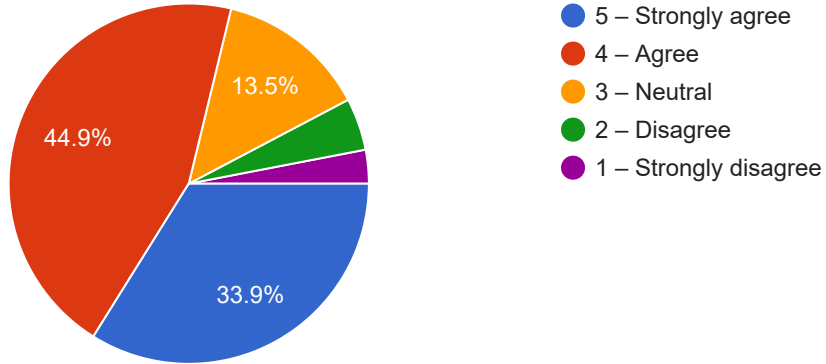
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

363 responses



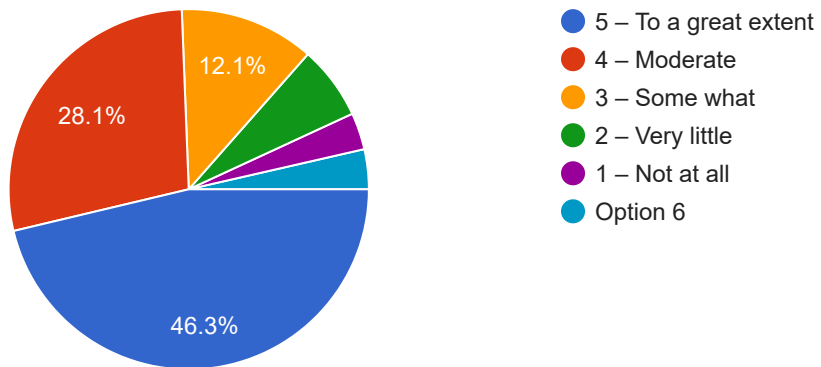
17. Teachers encourage you to participate in extracurricular activities. *

363 responses



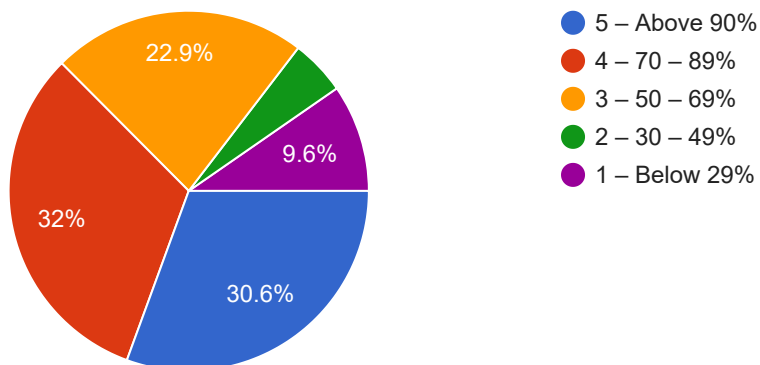
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ-ability skills to make you ready for the world of work. *

363 responses



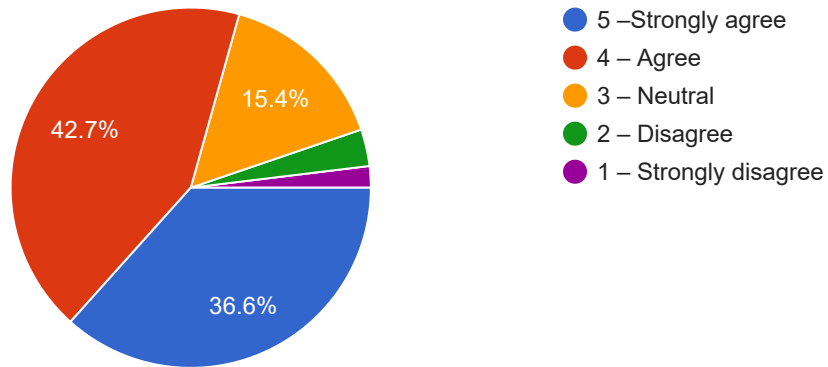
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

363 responses



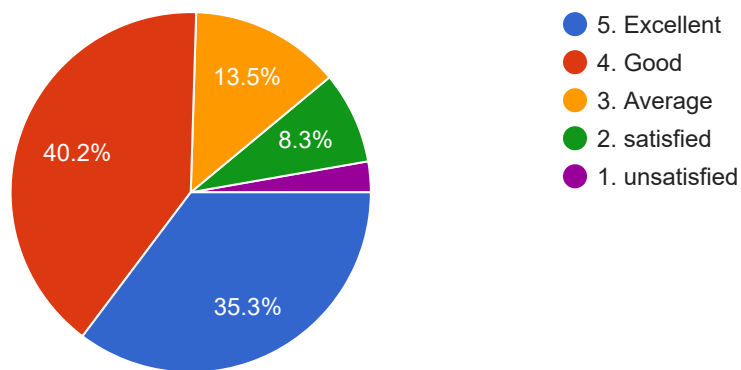
20) The overall quality of teaching-learning process in your institute is very good. *

363 responses



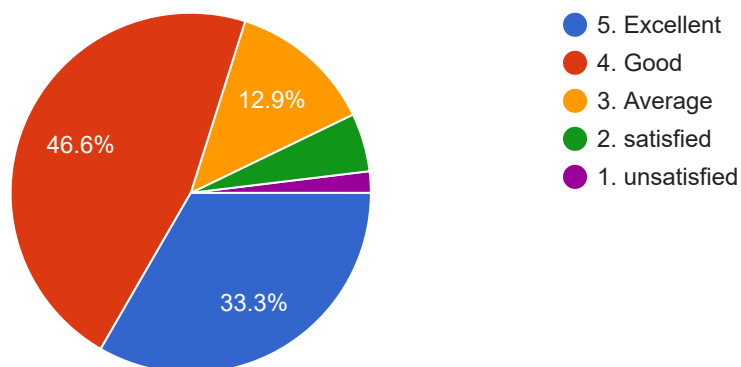
21. Are you satisfied with the infrastructure provided by the college?

363 responses



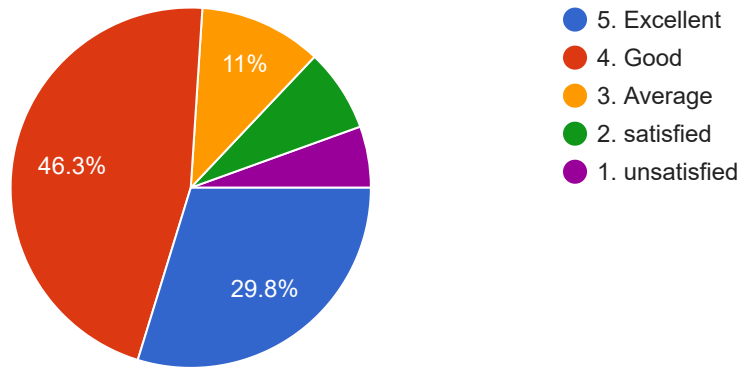
22. Does the college provide transparency in conducting examination and declaration of results?

363 responses



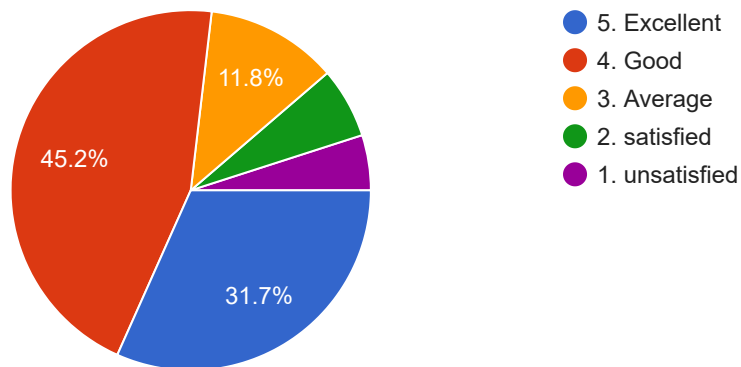
23. How is your experience with Pre-course Counselling before examination? (In COVID-19 Situation)

363 responses



24. Are the teachers giving you sufficient time for any queries or clarifications?

363 responses



25. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. *

363 responses

Good

No

Very good

Excellent

Yes

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Good

No suggestions

Excellent



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