#### J.T.S.S.P.M SHRI SHIV CHHATRAPATI COLLEGE, JUNNAR ( Arts, Commerce and Science)

#### Tal- Junnar Dist- Pune PIN- 410 502 STUDENT SATISFACTION SURVEY (SSS)REPORT-2021-22

J.T.S.S.P.M, Shri Shiv Chhatrapati College one of the Premier Institute in Western Maharashtra Region. The J.T.S.S.P.M., Shri Shiv Chhatrapati College is the Institute which got embedded with the inherent closed loop system corrects itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one of the handy tool to improve these lacunas. This survey includes majorly the questionnaire recommended by NAAC. Apart from Teaching-Learning and Evaluation aspects, the survey has included the Institution Infrastructural and welfare aspects too. The Student Satisfaction Survey was conducted as per the guidelines given by NAAC.

This Survey access the student satisfaction on designed Curriculum, Teaching Learning Process and Infrastructural Facilities provided by Institution to them. We have circulated questionnaires to the students to fill through Google Form and give some suggestion for overall development of the college. There were 20 questions in the questionnaire. Students have opinioned and had suggested some suggestions on the basis question.

According to Student Satisfaction Survey conducted for academic year 2021-22, Total Number of respondent student are 169 out of that 113(66.9) respondent are female and 56(33.1) respondents are male student. According to the survey 88% students are satisfied with the syllabus covered by teachers in the Covid- 19 Pandemic Situation. As far as students opinion about teacher's preparation for the conducting class is Satisfactorily and 89% students agreed that teachers are prepared before coming in the class and 1% respondents are not agree with this statement. 80 % teachers are communicated in proper or well manners through offline well as Online Mode. 95 % students are agreed that teachers approach to teaching is excellent towards the students. 92 % students are positive about the Internal evaluation process. Internal Evaluation Process is conducted as per guideline given by the Savitribai Phule Pune University. 85% Students Opinions that the performance of the Students is discussed after the Assignment and Internal Evaluation. 75 % students are agreed and strongly agreed the institute take active interest in promoting internship, student exchange and

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visit opportunities for students. 83 % Students are strongly agreed and opinioned that institution makes effort to engage them in the mentoring, review and continuous quality improvement of teaching learning process. .85.8% students are agreed that the teaching and mentoring process in institution is helping them for their cognitive, social and emotional growth. 84.6 % students are agreed that the institution provides multiple opportunities for them to learn and grow. 87.00% students are agreed that, every time teachers inform them about expected competencies, course outcomes and programme outcomes. 82.07% Students are agreed upon the teacher identify the Students Strength, Weakness, Opportunities, Competencies (SWOC Analysis) and helping them to enhanced their skills in the field of the education. 82.9 % students are agreed with efforts are made by Institute/Teachers to inculcate soft skills, life skills and employability skill to make you ready to face the global challenges. 81.3 % students are agreed upon teachers are using Information and Communication Technology tools as LCD Projector, Multimedia, Online Communication Software and Modes etc while conducting the Teaching Learning Process. Over all 82 % students are satisfied with the facilities provided by the Institution that is better Infrastructure facilities, Teaching Learning facilities, Career Counseling, and Other Students Oriented Facilities.



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Offg. Principal Shri Shiv Chhatrapati College Junnar (Pune)

No. of Questionn aires	Major Suggestions Suggested by Students	Action Taken
Collected	1. after the over come from Covid-19 Pandemic students advised to create helpdesk and communication system.	As per the advised more helpdesk has been created andcommunication facilities has been increased
	2. Students advised to increased sanitization and safety measure	As Per Suggestion Sanitizationand Safety measure has been taken to take care of Student
	3. Internet and Wi-Fi Facility should be Provided	Wi-Fi and Internet Facility is installed in the campus
	4. Extra- curricular books and Competitive Exams books should be Purchased	Numbers of books for ExtraCurricular and Competitive Exams books a purchased
	<ul> <li>5. Smart Class Room Should be Provided</li> <li>6. Provision of purified drinking water and Parking facility</li> </ul>	3 Smart Class are avail to the Students. Installed Water Purified. Provided parking facility.
	7. Clean and Healthy Washrooms should maintained in the College campus.	Maintaining the washroom Cleanness as per the Students Suggestions.

### STUDENTS SATISFACTION SURVEY AND ACTIONTAKEN



Offg. Principal Shri Shiv Chhatrapati College Junnar (Pune)

# Student Satisfaction Survey 2021-22

169 responses

**Publish analytics** 



Name of the Student:-----

169 responses

Gadekar Neha Arun

Sarjine mohini pravin

Samiksha

Ansari Jasheema nesha janif

Avdhut Vishwas Padekar

Vishvesh sudam Nalawade

Anjali Santosh raut.

Shubhashri Ramakrishna Shinde

Jakir Janmahamad Inamdar

Lande Pradip Bhaskar

Samir dnyaneshwar pansare

Kajal Anil Kembari

Gavande Dhanashri Ankush

Mandlik Sakshi Sanjay

Mandlik Prajakta vilas

Mohan Singh

Sanika kale

Dhole Monika Kisan

Padekar Akanksha Balu

Prajakta Rushikesh Aswale

Mahabare sakshi ramdas

Misbah Saleem Inamdar

kharat rutuja surendra

Bele Snehal Bhagwan

Thorve Dhanashri Balasaheb

Shinde prajakta kailas

Dhananjay Sandbhor

Tanuja Balu Chavan

Shaikh Safa Wasim

Shaikh Kashafnaz Mohammad Taufeeque

Jadhav Ganesh Sanjay

Waghmare sakshi pundlik

Prasanna Naykodi

Jadhav sakshi Navnath

Soniya Pritam Gorade

Bhandari Monesh Shankar

Lokhande Atharva Nandkishor

Amisha chavan

Adhari Prajakta Jitendra

Shreya Jayram Bhaskar

Raskar Pranav Dnyaneshwar

Kirti Talape

Tejaswini vilas kumkar

Aarti Shekhar kale

Dhole Shweta Bhausaheb

Divya Deepak Pawar

Pooja eknath shinde

Tajane pratiksha Haridas

Kabadi sayali santosh

Pallavi Mahesh Zodage

Alkama

Tamhane Monika Dinkar

Pallavi Suresh Aswar

Shaikh Humera Vasimuddin

Bankar sujit balasaheb

Kafare Namita Nandu

Borhade gauri ravindra

Sanchita Kundlik Nawale

Ambdekar Pratibha Sudhakar

Ashapak Tamboli

Inamdar Mahenoor Riyaz Khan

Kshirsagar Prachi Pandharinath

Reshma Ravaji Pathave

Shah Pratiksha Sanjay

Shete kalyani jaysing

Sharmila Ashok Jadhav

Pawar Priyanka Ramdas

तुषार अर्जुन डावखर

Pooja balu karvande

Prasad vishwas nalawade

Ragini Suryawanshi

Abhijeet Bramhadeo Kale

GHOGARE JAYESH SURESH

Chavan Rutuja Sukhadev

Devendra

Kazi Fariha Fatima Mohammad Faique.

**Kunal Thorve** 

Chaugule sadiya shafik

Konde Shraddha Govind

Sagar Kisan Jagtap

DSP

ADINATH RAMESH GAWANDE

Damase Tushar Subhash

Kunal Anand Dhole

Kumkar Harshita Santosh

Suraj Ganesh kale

Kale Prajyot Vishwas

Jadhav kirti narayan

Kulawade Aboli Suryakant

Mayur Dnyaneshwar Kumkar

Trupti Kadam
Waghmare Monika Sopan
Kakade siddhi Rajendra
Damse Ishwar Ram
Tarade Komal Suresh
Shete Gayatri Santosh
Nayaab Munaf Kazi
Saurabh Jadhav
Patel Tanjila Nisar
Fardeen zahid shaikh
69 more responses are hidden
A) Please confirm this is the first and only time you answer this survey.
169 responses
Va
<ul><li>Yes</li><li>No</li></ul>
98.2%

//2023, 17:07		
	B) Name of the Department :	
	169 responses	
	Commerce	
	Commerce	
	Chemistry	
	Science	
	BBA	

Department of English

Department of chemistry

English

Chemistry

English

English Department

**Commerce BBA** 

Department of English

Science

**Commerce and Research Centre** 

Department Of Chemistry

Commerce (DCRC)

Commers

BCA

Shri shiv Chhatrapati college junnar

M.SC. organic chemistry

Shiv chtrpati college junner

MSc Analytical chemistry

**English Department** 

Department of Commerce and research centre

Chemistry department

Botany

Bachelor of business administration

Tybsc

Department of commerce and research centre bba

Department of commerce

TYBBA

English department

MA ENGLISH

Mathematics

M.A.english 1st year

Savitribai phule pune university

इंग्रजी

Sy. Bca

COMMERCE

Commerce and management.

Commerce (Bba)

Department of commerce and research centre

FYBA

Commerce and Research Centre

commerce

Chemisty department

t.y.b.a

Chemistry

Shri shiv chhatrapati college junnar

Zoology

TYBA

MA English

F.Y.B.A

**Chemistry Department** 

MSc. Organic chemistry

Art's

Department of zoology

Commerce Department BBA(CA)

S.S.C.C Junnar Department of commerce and research centre

Department English

FYBA

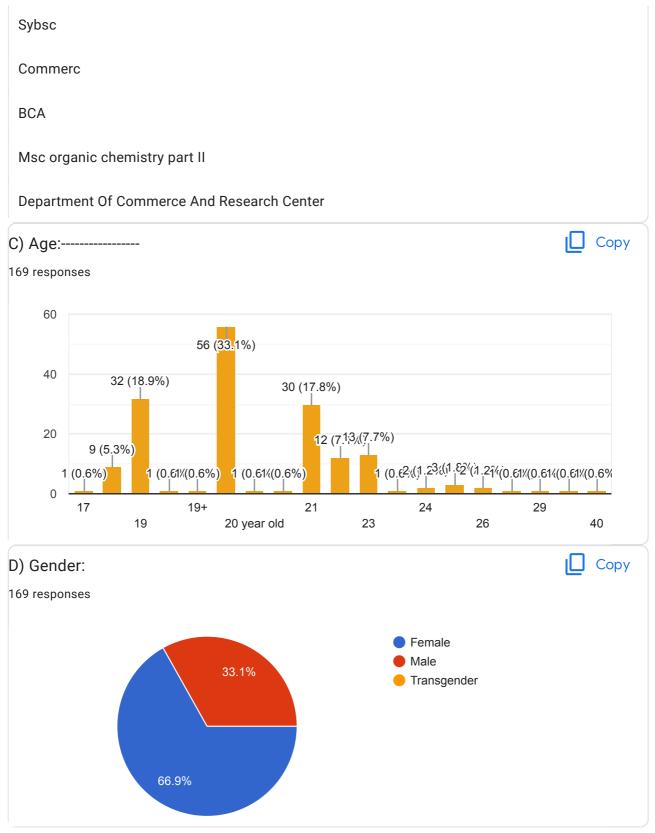
Commerce and research center

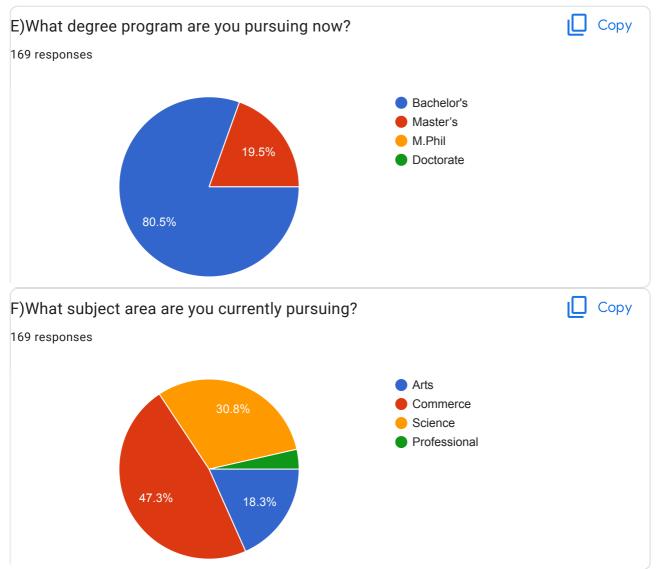
Zoology

M.A.Ist English

Bsc

Commerce department





#### G) Mobile Number:-

169 responses

+17666609506

+919967077778

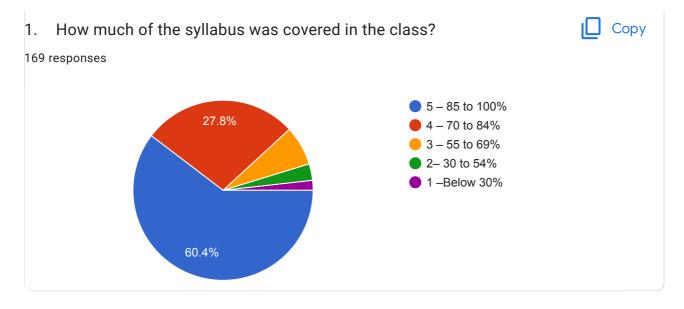
+917666129672

87934 50358

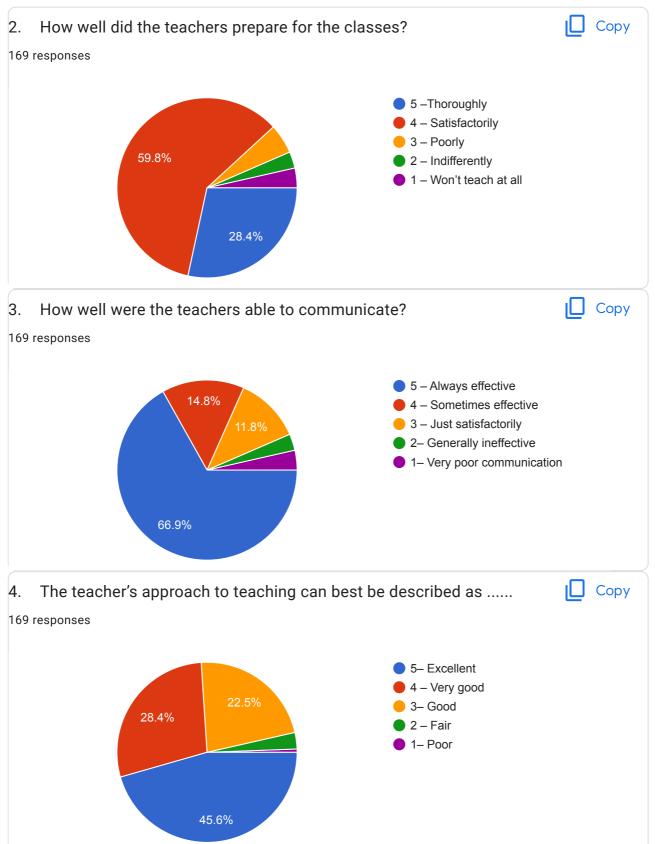
96576 50277

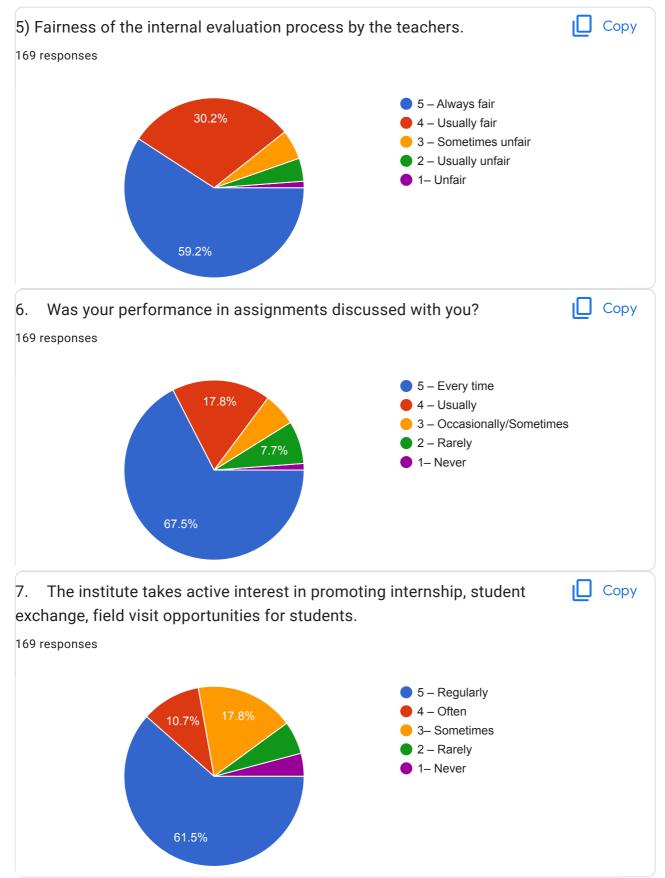
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9803002619	
86238 77203	
9503382466	
8999761463	
9975832643	
9370619319	
9359448318	
7559406958	
9309868129	
9 more responses are hidden	69

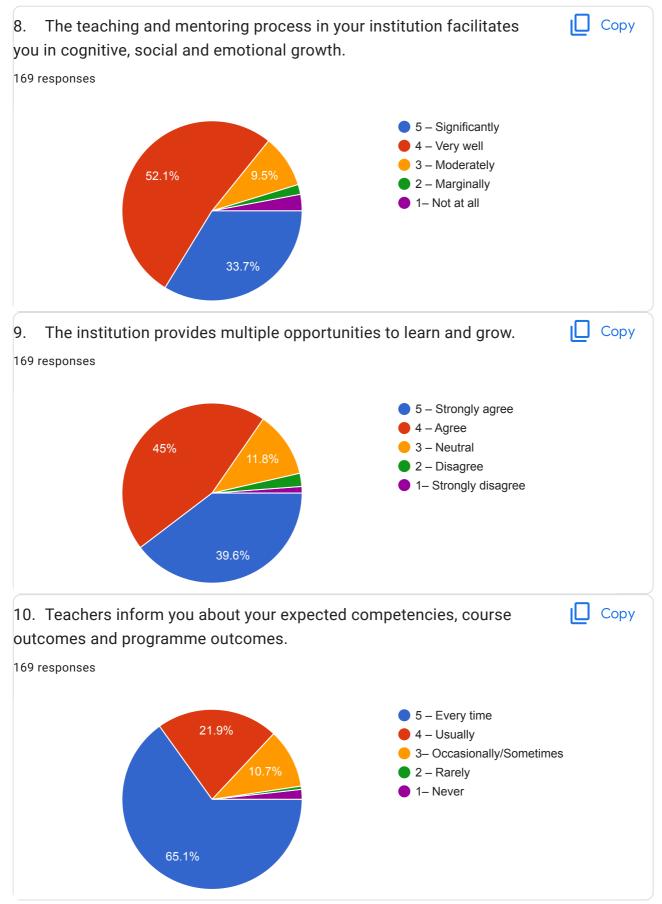
### Student Satisfaction Survey on Teaching Learning Process

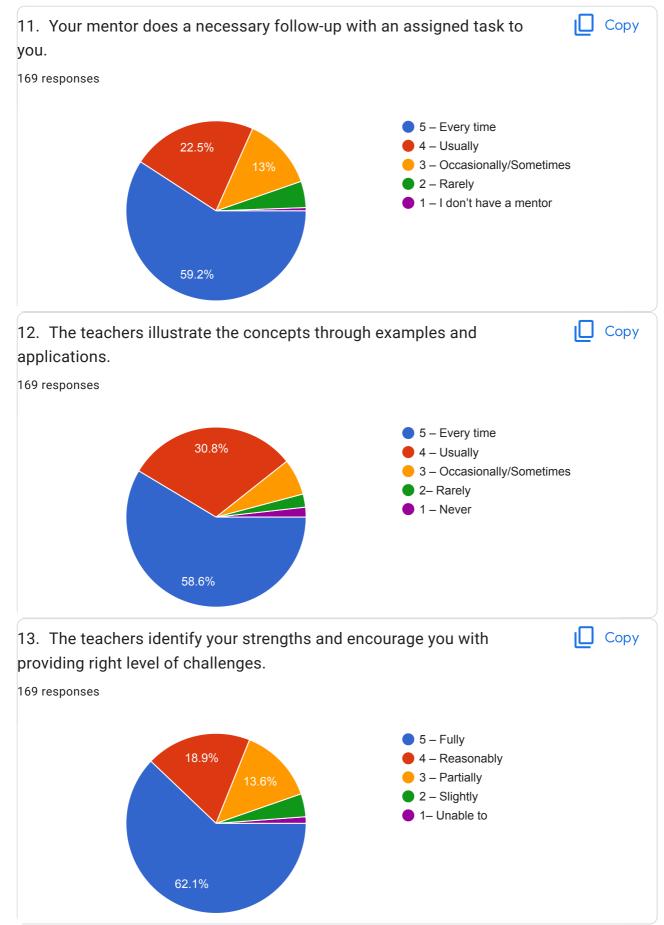


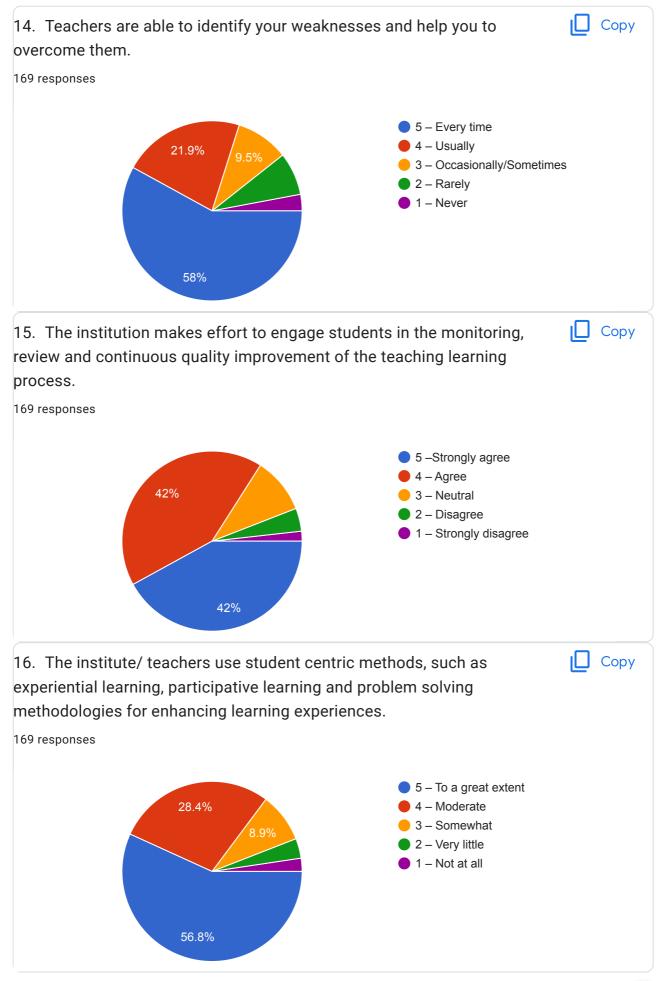


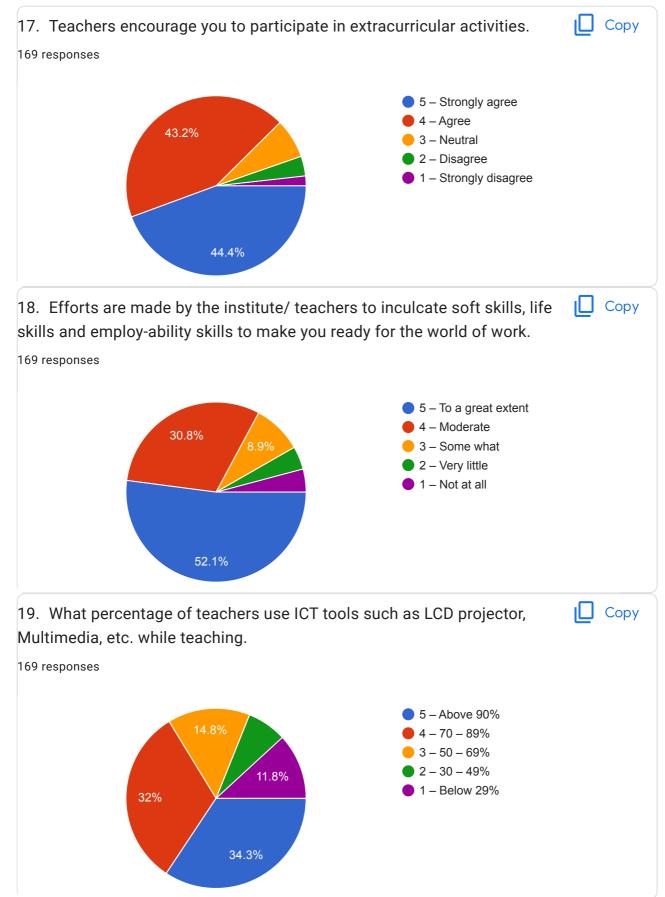


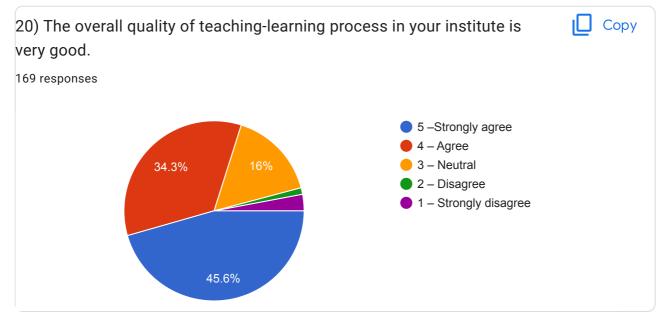














21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.		
169 responses		
Good		
Good		
Very good		
Very good		
-		
Cover syllabus in time Always support students Teach in English		
Nothing		
No		
Nothing		
Very Very excellent		
Learning experience		
No any suggestions		
Teachers are always helping and kind. 2 Staff plays important role and the office staff is so helpful in our institute. 3 Proper facilities with great guidance. Good Learning experience Nothing, all good.		
Our teachers are teaching very good		
1. Teachers are good at all 2.No suggestions		
Someteachers learning are not very well and not understand.		
Best		

Use better graphics and visual media to engage students well. 3.Try to reach every student and ask for their doubts.

Using a fair approach through word the student

Whole over the system is very good

Activities which may motivate stydents

Nice

Overall teaching and learning process is very good in our college

Improve the explanation method

The teacher are excellent in their profession over all is good

my all subject teachers are very good teaching nd always supporting in all students

Improve communication skill

No suggestions

No suggestions. Teaching is great.

Teachers are give a perfect time for learning

Fair

1) Use better graphics and visual media to engage students well. Better graphics and colors arouse the interest and desire to learn among students. ...

2) Try to reach every student and ask for their doubts. ...

3) Make teaching a two way interaction.

The teaching learning process in our institute is very good...

Very good, very quality

Communicate with student

There is no any area remained for improvement in my department because our staff work so hard towards that .

completion of syllabus within time,
 Deep explanation of concepts,
 Giving various tasks to complet.

1) good 2) excellent 3) helper

No, can't think of anything

I want better education on practical basis on learning - teaching experience in this institution
 India's top entrepreneur will come in our college and guide us about entrepreneurship
 If institute find a skill of that students with survey and develop their skills in practice then
 Student will better'prepare in it and grow successfully.
 For ex. Communication skills
 Leadership skill
 Corresponding skills
 Editing skills
 Managing skills ,etc

The good observation and suggestions of teaching

Very well teaching

Good computer for practical

Give more examples they teach some topics

Overall learning process and teaching in our college

All

Experience teachers are appointed for learning to students.

Use better graphics and visual media to engage students well.

Repair computer

I'm satisfied with the teaching learning experience.

Best and the great experience

Soft skils, communications skils, good learning

Our institution is really great 📥

Very good, excellent,

Everything is fine

1.Teachers are always helping and kind

2.Staff play's important role and the office staff is so helpful in our institute

3. Proper facilities with great guidance

.

Very nice experience about department of chemistry

The overall quality of teaching learning process In my college is very good

Good Teaching, Fairness,

Soft skill, communication skill and good learning

Very very excellent

Excellent<sup>100</sup>

Clg is very good teaching staff, excellent regular activities provide for the students.

everything is good, Ideal teachers ,best college

Teaching is very well. Arrange a guest lectures for student

1- interaction with students

- 2- should understand level of students and then guide
- 3- should complete the syllabus in time ....and without giving extra trouble to students

3

Very good, of high quality, Very excellent

Easy understandable language must be used.

More efforts has to made by institute to inculcate life skill and employment ability skills

Teaching method is good 😊 🖕

Labs are very inconvenient

Very good all

More use of ICT tools.
 Moral sessions must be included.
 More attractive lectures.

1 Give the some examples on projectors

- 2. Using the more technology
- 3. There should be practical exams

Improve English communication,

Teachers take regular lecture,

experience teachers are allowing for teaching,

Hod place important role in management so who person HOD is well experienced and taking management decision properly.

Nothing much

Good teaching

Very good, excellent

Brilliant

Teaching is very well.

1. Teachers are always helping

2. Good learning experience

No one

Teacher is always able to communicate the students.

Throgh e learning.

To provide digital learning

Everything is satisfactory

No need to improve anything every teachers are the best at there teaching level

No comments

All teaching facilities available no suggestion

Very good, of high quality

1) Teachers are always helping and kind.

2) Proper facilities with great guidance.

3) Good learning experience . All good.

Very good teaching in class

Overall syllabus is covered but more time consuming in that ,extra time consuming before the examination plz reduce it .

The teaching time they give a very best examples to understand the particular concept.

https://docs.google.com/forms/d/1ALMqLfcgb2aW56MAObaBVvWwbIgCQoIqzOFb1d7tcPA/viewanalytics

Teachers encourages the students, they arrange very unique activities

very good, of high quality

1 creative examples about the points discussed or covered

2 Examples should be shown on the projectors

3. P.T. periods should be included

No suggestions

42 more responses are hidden

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### **Google** Forms

## Student Satisfaction Survey 2021-22

Shri Shiv Chhatrapati College, Junnar is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education.

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

\*Required

- 1. Name of the Student:-----\*
- 2. A) Please confirm this is the first and only time you answer this survey. \*

Mark only one oval.

$\square$	)	Yes
$\square$	)	No

- 3. B) Name of the Department :-----\*
- 4. C) Age:-----\*

5. D) Gender: \*

Mark only one oval.

🔵 Female

🕖 Male

Transgender

6. E)What degree program are you pursuing now? \*

Mark only one oval.

$\subset$	Bachelor's
$\subset$	Master's

- M.Phil
- Doctorate
- 7. F)What subject area are you currently pursuing? \*

Mark only one oval.

$\bigcirc$	Arts
$\bigcirc$	Commerce

- Science
- Professional
- 8. G) Mobile Number:- \*

Student Satisfaction Survey on Teaching Learning Process

9. 1. How much of the syllabus was covered in the class? \*

- 🔵 5 85 to 100%
- \_\_\_\_\_ 4 70 to 84%
- 🔵 3 55 to 69%
- 2- 30 to 54%
- 1 –Below 30%

10. 2. How well did the teachers prepare for the classes? \*

Mark only one oval.

- 5 Thoroughly
- 4 Satisfactorily
- 3 Poorly
- 2 Indifferently
- 🔵 1 Won't teach at all
- 11. 3. How well were the teachers able to communicate? \*

Mark only one oval.

- 5 Always effective
- \_\_\_\_\_ 4 Sometimes effective
- 3 Just satisfactorily
- 2– Generally ineffective
- ── 1 Very poor communication
- 12. 4. The teacher's approach to teaching can best be described as ......\*

- 5- Excellent
- 4 Very good
- 🔵 3– Good
- 🔵 2 Fair
- 1 Poor

13. 5) Fairness of the internal evaluation process by the teachers. \*

Mark only one oval.

- 🔵 5 Always fair
- 🕖 4 Usually fair
- 3 Sometimes unfair
- 🔵 2 Usually unfair
- 🔵 1 Unfair
- 14. 6. Was your performance in assignments discussed with you? \*

Mark only one oval.

- 🔵 5 Every time
- 🔵 4 Usually
- 3 Occasionally/Sometimes
- 🔵 2 Rarely
- 1 Never
- 15. 7. The institute takes active interest in promoting internship, student \* exchange, field visit opportunities for students.

- 🔵 5 Regularly
- \_\_\_\_\_ 4 Often
- 3– Sometimes
- 2 Rarely
- 🔵 1– Never

16. 8. The teaching and mentoring process in your institution facilitates you in \* cognitive, social and emotional growth.

Mark only one oval.

🔵 5 – Significantly

🔵 4 – Very well

3 – Moderately

2 – Marginally

- 🕖 1– Not at all
- 17. 9. The institution provides multiple opportunities to learn and grow. \*

Mark only one oval.

- 5 Strongly agree
- 🔵 4 Agree
- 🔵 3 Neutral
- 🔵 2 Disagree
- \_\_\_\_ 1– Strongly disagree
- Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Mark only one oval.

- 5 Every time
- \_\_\_\_\_ 4 Usually
- 3– Occasionally/Sometimes
- 🔵 2 Rarely
- 1 Never

\*

19. 11. Your mentor does a necessary follow-up with an assigned task to you. \*

Mark only one oval.

- 🔵 5 Every time
- \_\_\_\_\_ 4 Usually
- 3 Occasionally/Sometimes
- 🔵 2 Rarely
- $\bigcirc$  1 I don't have a mentor
- 20. 12. The teachers illustrate the concepts through examples and applications. \*

Mark only one oval.

- 🔵 5 Every time
- 🔵 4 Usually
- 3 Occasionally/Sometimes
- 2 Rarely
- 🔵 1 Never
- 21. 13. The teachers identify your strengths and encourage you with providing \* right level of challenges.

- 5 Fully
- 4 Reasonably
- 3 Partially
- 2 Slightly
- 🔵 1 Unable to

22. 14. Teachers are able to identify your weaknesses and help you to overcome \* them.

Mark only one oval.

- 🔵 5 Every time
- 🔵 4 Usually
- 3 Occasionally/Sometimes
- 2 Rarely
- 🔵 1 Never
- 23. 15. The institution makes effort to engage students in the monitoring, review \* and continuous quality improvement of the teaching learning process.

Mark only one oval.

- 5 Strongly agree
- 🗌 4 Agree
- 🔵 3 Neutral
- 🔵 2 Disagree
- 🔵 1 Strongly disagree
- The institute/ teachers use student centric methods, such as experiential \* learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 5 To a great extent
- \_\_\_\_\_ 4 Moderate
- 🔵 3 Somewhat
- 2 Very little
- 🔵 1 Not at all

25. 17. Teachers encourage you to participate in extracurricular activities. \*

Mark only one oval.

- 🔵 5 Strongly agree
- \_\_\_\_\_ 4 Agree
- 🔵 3 Neutral
- 🔵 2 Disagree
- 🔵 1 Strongly disagree
- 26. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills \* and employ-ability skills to make you ready for the world of work.

Mark only one oval.

- 🔵 5 To a great extent
- 🔵 4 Moderate
- 🔵 3 Some what
- 2 Very little
- 🔵 1 Not at all
- 27. 19. What percentage of teachers use ICT tools such as LCD projector, \*Multimedia, etc. while teaching.

- 5 Above 90%
- \_\_\_\_\_ 4 70 89%
- 3 50 69%
- 2 30 49%
- 1 Below 29%

\*

28. 20) The overall quality of teaching-learning process in your institute is very good.

Mark only one oval.

5 – Strongly agree

🔵 4 – Agree

- 🔵 3 Neutral
- 🔵 2 Disagree
- \_\_\_\_ 1 Strongly disagree
- 29. 21. Give three observation / suggestions to improve the overall teaching \* learning experience in your institution.

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